



PR No. 1/2012

Toll-free Helpline Service for Investors

Securities and Exchange Board of India (SEBI) has launched a toll free helpline service number **1800 22 7575** for investors on December 30, 2011. The service will be available to investors from all over India and will be in 14 languages. At present the available languages are English, Hindi, Marathi, Gujarati, Tamil, Bengali, Malayalam, Telugu, Urdu, Oriya and Punjabi. The service in Kannada, Assamese and Kashmiri will be commenced shortly. The toll free helpline service will be available on all working days during Monday to Friday from 9:30 a.m to 5:30 p.m.

In the initial phase, the following services will be available to the investors -

Guidance pertaining to –

- Status of companies - whether unlisted, sick, delisted, liquidated /wound up etc.
- Matters pertaining to other Regulators that are not under SEBI purview
- How to lodge a complaint
- Against whom to lodge a complaint
- Complaint status
- How to open a demat / client account etc.

Assistance in different procedures viz.,

- Transfer
- Transmission of shares
- IPO etc

The helpline service does not offer any legal opinion or investment advice to the investors.

For any queries/ feedback or assistance you may contact 022-26449188 or e-mail to sebi@sebi.gov.in

Mumbai

January 02, 2012
